

# 400 and 500 New Construction Windows

Wincore Window Company LLC (referred to herein as Wincore™), manufacturer of Series 400 and 500 new construction windows, warrants to the original resident property owner where the product is installed, that any Series 400 or 500 new construction product manufactured by Wincore™ is free of manufacturing and material defects. This warranty applies for the lifetime of the product under normal use and service, subject to the conditions and limitations listed herein, and as long as the original purchaser resides in the home in which the products were installed. If Series 400 or 500 new construction products are installed in multi-family, commercial, or rental properties, refer to the Commercial Applications section of this warranty.

This warranty covers only manufacturing and material defects as specified herein and does not include damages caused by improper installation; normal weathering; accident, fire, flood, acts of God, vandalism, riot, or civil disorder; acts of terrorism or war; misuse; abuse by harmful fumes, vapors, solvents, chemicals, or chemical pollutants in the atmosphere; mildew; building settlement or structural failures of walls or foundations; stresses resulting from localized heat that causes excessive temperature differentials; or incidents beyond Wincore's™ control.

## Vinyl – Lifetime Warranty

The vinyl components of Series 400 and 500 products are warranted against peeling, flaking, chipping, blistering, and corrosion for the life of the product. If such defects occur, Wincore™ will provide replacement parts at no charge. Color-matching of parts cannot be guaranteed. The warranty on the vinyl becomes void if the vinyl is painted or stained, or if the surface is altered in any way.

## Hardware – Lifetime Warranty

The Series 400 and 500 new construction hardware, including locking mechanisms, fasteners, rollers, balances, etc., is warranted against peeling, flaking, blistering, rusting, and corrosion for the life of the product. If any such defects occur, Wincore™ will provide replacement hardware at no charge. Color-matching of parts cannot be guaranteed.

## Glass

The installed and sealed Series 400 and 500 new construction insulating glass units are warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the air space of the sealed unit. If such defects occur, Wincore™ will provide a replacement insulating glass unit at no charge for a period of twenty (20) years.

Condensation on windows and doors as the natural result of humidity within the house or building and interior/exterior temperature differences does not indicate a defect in the product and is not included in this warranty.

## Transferable Warranty

The Wincore™ Series 400 and 500 new construction lifetime limited warranty is transferable by the original property owner to one subsequent owner. The property owner must notify Wincore™ of the transfer of the title to the registered property within 30 (thirty) days after the transfer of ownership and provide a copy of this warranty, the order number, and a certified check in the amount of \$50.00. Such a transfer does not extend the warranty period.

## Repair

If an inspection indicates that the claim is valid in accordance with the provisions of this warranty, Wincore™ agrees, at its option, to repair or replace any defective part or component as warranted herein, free of charge to the warranty holder, when said defective part or component is returned to Wincore™. The warranty holder shall pay return transportation charges.

## Labor

Labor costs are not included in this warranty. Neither Wincore™ nor its distributors will be responsible for any costs incurred in the removal, replacement, installation, or reinstallation of any product or part furnished by Wincore™ under this warranty.

## Warranty Extension

Repair or replacement of any part shall not extend the original warranty period. Any remaining warranty time period, under the terms and conditions described herein, shall continue in effect and shall include the replacement parts.

## Product Changes

Wincore™ reserves the right to change or discontinue any product it manufactures. If a warranted replacement part or component of the product originally installed is not available, Wincore™ shall have the right to substitute a part or component determined by Wincore™ to be of equal quality and price.

## Commercial Applications

If Series 400 or 500 new construction products are installed in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, churches, apartment complexes, government-owned structures, office buildings, etc., then this warranty is limited to 10 (ten) years on all materials and is not transferable.

## Other Warranty Considerations

Caulk is used in some installations to seal the frames or trim package against water or air penetration. This caulking is not a part of the Series 400 or 500 new construction product and therefore is not covered under this warranty. This warranty shall be void if accessory products not manufactured by Wincore™ are installed and subsequently cause defects to occur in the Wincore™ product.

The warranty statements contained in this certificate set forth the only express warranties extended by Wincore™ for Series 400 and 500 new construction products, and the provisions herein shall constitute the warranty holder's exclusive remedy for breach of this warranty given under this certificate. Wincore™ shall not be liable to the property owner for incidental or consequential damages for breach of any written or implied warranty of Series 400 and 500 new construction products. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitations of incidental or consequential damages, therefore this limitation/exclusion may not apply.

This limited warranty gives specific legal rights. There may be other rights which vary from state to state.

Corporate Headquarters:  
Wincore™ Windows and Doors  
250 Staunton Turnpike  
Parkersburg, WV 26104

